

FAQ Practical information

Do you charge to come in?

The Museum does not charge for admission. However, the Museum relies on money it receives from visitors to keep it open. We have no paid staff so we do request that visitors give us a donation.

If you wish to support the Museum in the long term, please consider joining our NTM Friends group as this will provide us with financial security. Forms are available at Reception or on the website.



How do I go around the building?

Our reception volunteers will provide you with information and we also have a printed guide. The reception area leads into two small rooms, one set up to recreate the cottage life, and the other containing history of the town's woollen industry.

These then lead into the cobbled courtyard, and from there a door on the right takes you back into the building and leads upstairs to three floors. The first floor has a recreated bedroom and two other small rooms with pictures and further information about the rise and fall of the Woollen industry in Newtown, then the loom floor, and the top floor with displays in 'shop' settings – Drapery, Clogs and Tanning, as well as our current exhibition space.

What facilities do you have for people with disabilities?

Unfortunately we cannot provide wheelchair access to the upper floors. Level access is possible at ground floor level, where a model shows the structure of the building, and video presentations provide some information about what's to be seen on the other floors, and generally about the history of the flannel industry in Newtown. A disabled toilet is available in the courtyard.

More detailed information about access is available by clicking on the link on the *Plan your visit* page of the website.



Welsh language provision

Much of our information is available in Welsh or English. Where this is not the case, we are working on it and will finalise the translations as money becomes available.

Do you have a website?

The web address is: www.newtowntextilemuseum.co.uk. We also have a Facebook page: Newtown Textile Museum. We are on TripAdvisor too, so do check our reviews and add your own.

Why is there no signage in the town?

These things take time to arrange, and we are working on it. The Town Council renewed the directions signs at a time when the Museum was not open, but we hope to have better signs in the near future. Unfortunately, it seems that our limited summer season precludes us from having a sign on the By-pass.

Where is the Museum shop?

We sell a limited range of items at Reception such as postcards, and some woollen brooches and other items. We do not have the space for a larger shop.

Where can I get refreshments?

There are numerous cafes in the town.

Why do you not open more frequently?

We rely entirely on volunteers who are very generous with their time. If we had more volunteers, we could open more.

Want to join us to help? Talk to hosts on Reception or check out the 'How to help' page on our website.